

# Retail Customer - Online Returns Form.

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## ONLINE ORDERS CANNOT BE RETURNED IN STORE.

- All returns must be made within 30 working days of the invoice date
- Returns must include the form below filled out, order number, name, email address
- We recommend using a tracked courier service for any returns.
- When your return is processed, we will send you a notification email.
- Sale items are not eligible for exchange or credit
- The cost for returning faulty or incorrectly supplied items will be reimbursed upon proof of receipt.

## THE DEAL / DELUXE DEAL RETURNS.

Option 1 - return all items for full credit

Option 2 - exchange item(s) for product within the same value bracket (above or below £30)

THE DEAL - 5 items under £30, for £60

THE DELUXE DEAL - 3 items under £30 & 2 items over £30, for £90



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## FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

**ORDER NUMBER:** #

EMAIL:	
NAME:	
REASON FOR RETURN:	

RETURN TYPE                      EXCHANGE                       CREDIT

STYLE	SIZE	QTY	COLOUR	EXCHANGE FOR (optional)

## RETURN ADDRESS:

**AS Colour**  
**Attn: Returns**  
**Unit 8 Globe Park, first Avenue**  
**Marlow**  
**Bucks, SL71YA**

**Contact: [info@ascolour.co.uk](mailto:info@ascolour.co.uk)**