

# Retail Customer - Online Returns Form.

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## ONLINE ORDERS CANNOT BE RETURNED IN STORE.

- All returns must be made within 30 days of the invoice date
- Returns must include the form below filled out, order number, name, email address
- We recommend using a tracked courier service for any returns.
- When your return is processed, we will send you a notification email.
- Sale items are not eligible for exchange or credit
- Underwear and Socks (if opened) are not eligible for exchange or credit on return
- Once received, returns take 5-7 days to process

## THE DEAL RETURNS OPTIONS:

1. Choose to swap for an item of the same value
  2. Items with a higher value will require an additional payment to cover the price difference (less 25%)
  3. Items with a lower value will have a credit or refund provided for the price difference (less 25%)
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## FILL OUT THE FORM BELOW & INCLUDE WITH PRODUCTS RETURNED.

**ORDER NUMBER:** #

|                    |  |
|--------------------|--|
| EMAIL:             |  |
| NAME:              |  |
| REASON FOR RETURN: |  |

RETURN TYPE       REFUND       EXCHANGE       CREDIT

| STYLE | SIZE | QTY | COLOUR | EXCHANGE FOR (optional) |
|-------|------|-----|--------|-------------------------|
|       |      |     |        |                         |
|       |      |     |        |                         |
|       |      |     |        |                         |
|       |      |     |        |                         |
|       |      |     |        |                         |
|       |      |     |        |                         |

## RETURN ADDRESS:

**AS Colour**  
**Attn: Returns**  
**Unit 14, Ascent Logistics Park South**  
**Leighton Buzzard LU7 3RH**  
**United Kingdom**

**Contact: [support@ascolour.co.uk](mailto:support@ascolour.co.uk)**